



AMITY TECHNICAL PLACEMENT CENTRE

DELHI | GR. NOIDA | GURUGRAM | GWALIOR | JAIPUR | LUCKNOW | NOIDA

WIPRO

Virtual Campus Recruitment - 2021 Passing Out Batch

Only for Students of Amity Education Group

Only for Eligible & Unplaced Students

Last Date to Register – 28th Jan 2021

Company	WIPRO		
Website	www.wipro.com		
Batch	2021 Passing Out Batch		
Date of Virtual Campus Drive	Will be informed through Email		
Job Title	Service Desk		
Eligible Degrees	B.Com, BBA, BBM, BMS, BA & BSc Economics		
Eligibility Criteria	For B.Tech		
	10 th	-	50 % & Above
	12 th	-	50 % & Above
	Graduation	-	50 % & Above
	Note - Max 3 years of GAP in education allowed (10th to Graduation) Only Fulltime courses. No Part time or Correspondences or Distance learning education in either 10th or 12th or Degree.		
Compensation (CTC)	1st year STIPEND - 15000 BASE + 488 ESI per month		
	2nd year STIPEND - 17000 BASE + 553 ESI per month		
	3rd year STIPEND - 19000 BASE + 618 ESI per month		
Recruitment Process	<ul style="list-style-type: none">• Preliminary Screening• Voice interview• HR interview		
Job Responsibility	<ul style="list-style-type: none">• Basic Computer knowledge to troubleshoot desktop, laptop and answering support queries via phone, email, Chat and Web• Excellent communication skills required as you will work in International Voice Support• Managing data and implementing changes, providing employees/Clients with guidance in handling difficult or complex problems or in resolving complaints.		

	<ul style="list-style-type: none"> • Responding in a timely manner to service issues, request, and take care of the complete operations. • Troubleshoot system and network problems, diagnosing and solving hardware or software faults • Provide support, including procedural documentation & relevant reports • Support the rollout of new applications and manage many open cases at one time and provide accurate information on IT products or services • Willing to work in a 24*7 environment (Rotational shifts/5 Days a week)
Other Criteria	<ul style="list-style-type: none"> • Candidates must have a full-time degree course recognized by the Central/ State Government of India. • All arrears and backlogs need to be cleared at the time of selection process. • Candidates should have completed all exams/ viva-voice/ training and should not have any pending attendance requirement with the college. • Candidates must not have more than three years of gap in education between 10th and graduation. • Candidates must be willing to work in a 24*7 shift environment and relocate to any location within India. • Candidates who have participated in service desk selection process held by Wipro earlier are not eligible.
How to Apply?	<p>All interested and Eligible students need to apply on the link below latest by 28th Jan 2021</p> <p><u>CLICK HERE</u></p>

My Best Wishes are with you!

Prof (Dr.) Ajay Rana

Ph.D (CSE) & M.Tech (CSE) - Two Time Gold Medalist
SMIAENG, SMIACSIT, LMISTE, LMPF, LMCSI & MIET (UK)

Senior Vice President – Amity Education Group

Dean – Industry & Academia Alliance

Advisor – Amity Education Group